



INFORMATION ITEM VI.E
Regular Meeting 9/14/00

**SITE VISIT
SCHEDULE & SUMMARIES**

PROGRAMS & FINANCE DEPARTMENT

**Juvenile Welfare Board
6698 68th Avenue North
Pinellas Park, Florida 33781-5060
Telephone: 727-547-5600**

**RATING CRITERIA
FOR
MEASURABLE OBJECTIVES**

Objective Exceeded	101%+
Objective Met	100%
Objective Substantially Met	95 – 99%
Objective Performance Needs Improvement	70-94%
Objective Performance Seriously Deficient	Below 70%

Outstanding	- Exceeded or met 100% of objectives
Excellent	- Exceeded, met, or substantially met 90% of objectives
Satisfactory	- Exceeded, met, or substantially met at least 70% of objectives
Unsatisfactory	- Exceeded, met, or substantially met less than 70% of objectives

**SITE VISIT SUMMARIES
FOR:**

Ervin's All American Youth Club – Support Services

Suncoast Center for Community Mental Health – Early Intervention Program

Suncoast Center for Community Mental Health – Homebased Intensive Family Service

Suncoast Center for Community Mental Health – Walsingham Family Support

SITE VISIT SUMMARY

Agency:	Ervin's All American Youth Club	Fiscal Year:	1999-00
Program:	Support Services	Program Budget:	\$165,576
Date of Visit:	May 18, 2000	JWB Allocation:	\$ 78,272
		Cost Per Client:	\$ 620
			(FY 98-99)

Ervin's All-American Youth Club (EAAYC) is a community based dropout prevention program which provides year-round tutorial services, athletic and social activities to youth in the Clearwater/North Greenwood communities. The program seeks to provide information to parents about prevention activities and resources; parent training and workshops on issues involving drug and alcohol abuse prevention. Training and forums are provided for parents on how to deal with problems that exist in the school and their community. Consultation with teachers and community agencies on behalf of youth participants occur to promote academic excellence and healthy development. After-school activities emphasizing development of scholastic achievement, social skills, and physical abilities are provided through structured recreation, field trips, and youth development activities. Additionally, the agency works with the business community and social agencies to secure jobs for youth in the program.

Statistics

During fiscal year 1998-99, 180 youth and 98 parents were serviced. The minimum service levels for youth were met and exceeded for adults.

Findings

The site visit consisted of a tour of program sites as well as the new administrative office, entrance interviews with program administration, staff interviews, file reviews, observation of program services, and a review for contract compliance. A fiscal monitoring was also conducted.

Four recommendations resulted from the programmatic and fiscal site visit. They include the following: reorganize parent education program with appropriate file documentation, organize personnel files, and update accounting and personnel manuals.

Contract Manager: Trenia L. Cox

SITE VISIT SUMMARY

Agency:	Suncoast Center for Community Mental Health	Fiscal Year:	1999-00
		Program Budget:	\$ 133,969
		JWB Allocation:	\$ 132,169
Program:	Early Intervention Program	Cost Per Client:	\$ 943 (FY 1998-99)

Date of Visit: March 30, 2000

The Suncoast Center for Community Mental Health - Early Intervention Program (EIP) provides services to children of adults identified by the Mental Health System as chronically or acutely mentally ill. The EIP program is designed to intervene in the lives of pre-school children to prevent, alter or reduce those conditions or events that correlate highly with mental disorders, abuse, neglect and developmental delays. Services provide by the program include: extensive psychological assessment, infant stimulation, behavior management training, group therapy and/or parent training groups, crisis intervention and individual consultation

The site visit consisted of a programmatic review of the program and included an entrance interview with the Manager of Family Programs, and program child specialists. In addition, the visit included private interviews with consumers and program staff, as well as a review of program data, program files, performance on measurable objectives, and contract compliance.

Statistics

During FY 1998-99 the program met three of its four objectives and both of its minimum service levels. The program also served 132 adults and 110 children during this period. The objective that the program missed has been clarified and revised for FY 00-01, and the program is on track to meet the revised objective.

Findings

It was recommended that the agency assure that all families have a completed Family Support Plan in their files and that the agency utilize colored paper to facilitate identification of this plan.

The program was in compliance with its FY 1999-00 JWB Agreement.

Contract Manager: Gary Cernan

SITE VISIT SUMMARY

Agency:	Suncoast Center for Community Mental Health	Fiscal Year:	1999-00
		Program Budget:	\$ 228,564
		JWB Allocation:	\$ 198,564
Program:	Homebased Intensive Family Service	Cost Per Client:	\$ 1,131 (FY 1998-99)

Date of Visit: March 28, 2000

The Suncoast Center for Community Mental Health - Homebased Intensive Family Services program (HIFS) provides intensive in-home therapeutic intervention to families with children who have severe psychiatric problems. The program aims to prevent further disintegration of the family and to prevent the need for residential placement. The program uses solution-based therapy to develop and implement a treatment plan designed to build competency and focus on family strengths. The intensive services are provided in two hour sessions twice a week for a period of three months. The majority of families are referred by the Family Service Planning Team (FSPT).

The site visit consisted of a programmatic review of the program and included an entrance interview with the Manager of Family Programs, and the Family Intervention Therapists. In addition, the visit included private interviews with consumers and program staff, as well as a review of program data, program files, performance on measurable objectives, and contract compliance.

Statistics

During FY 1998-99 the program met or exceeded all of its objectives and both of its minimum service levels. Ninety-one percent (91%) of the parents completing the program have shown improvement as measured by the Child Well Being Scales. The program served 94 adults and 79 children.

Findings

The staff were commended for their successful efforts in working with families who face very difficult challenges.

It was recommended that the agency review the JWB contract budget and consider revising certain line item narratives and budget amounts and submit a budget amendment to assure that program needs are met.

The program was in compliance with its FY 1999-00 JWB Agreement.

Contract Manager: Gary Cernan

SITE VISIT SUMMARY

Agency: Suncoast Center for Community Mental Health	Fiscal Year: 1999-00
Program: Walsingham Family Social Support Project	Program Budget: \$108,038
Date of Visit: April 28, 2000	JWB Allocation: \$ 74,321
	Cost Per Client: \$ 268 (FY 1998-99)

The Suncoast Center for Community Mental Health - Walsingham Family Social Support Project provides intensive in-home and community-based case management and human service interventions that address the broad spectrum of family needs through the development and strengthening of family support systems in the community. The overall objectives are: to strengthen and empower participating families to forge positive relationships with Walsingham School staff on behalf of their children; to reduce the incidence and severity of school-based problems; and to increase parenting skills and family functioning.

The site visit consisted of a programmatic review of the program and included an entrance interview with the Manager of Family Programs, and program child specialists. In addition, the visit included private interviews with consumers and program staff, as well as a review of program data, program files, performance on measurable objectives, and contract compliance.

Statistics

During FY 1998-99 the program met or exceeded three of its five objectives and exceeded both of its minimum service levels. The program achieved 91% of goal on the two objectives that were not met. The program *served* 213 children and 190 adults, and testing scores indicated that parents made positive increases in parenting skills, family functioning skills and social supports.

As of 08/08/00, SAMIS group and case data shows the program has already exceeded its minimum services by serving 1044 children and 201 adults. However, the program currently does not have any data to report regarding the new measurable objectives, because the objectives are outcome based and there aren't any program completers at this time. Consequently, the post testing and results thereof, will have to be reported on at the end of the JWB FY 1999-00.

The program was in compliance with its FY 1999-00 JWB Agreement.

It was recommended that a program brochure be developed and that the budget be reviewed to see if more dollars could be allocated to the client needs and staff training line items.

Contract Manager: Gary Cernan