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Mary Ann Harrell : I am USF St. Petersburg

Sonia Helton

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 Mary Ann Harrell

Office of Academic Affairs

INSTITUTIONAL RESEARCH & EFFECTIVENESS

I AM USF ST. PETERSBURG

Anyone who enters the College of Education office in COQ 201 will be greeted by a most friendly smile. **Mary Ann Harrell**, Office Manager of the college, has been with USF St. Petersburg for 23 ½ years. Her personal mission, as a dedicated employee, is to make everyone feel welcomed and comfortable, and to resolve any situation, issue or task presented to her.

Mary Ann Harrell
Office Manager, College of
Education

Mary Ann claims that her favorite part of the position is meeting the diverse groups of people who come into the office. She deals with each individual in a special way and sees her office as a link between the students, faculty and community. She handles registration concerns, scheduling of courses, contract letters and general office tasks for the college. Every now and then, students and faculty find a comforting shoulder to share their personal concerns and issues. Mary Ann's positive spirit provides them with a good listening ear.

Her example communicates the College of Education's willingness to connect with the community, faculty and students and serves as a role model for the whole campus. She generates good will to everyone and hopes that this feeling, which has been a motivating element in her position, will continue to grow.

Students from other countries, the community and Tampa, remember the name of **Mary Ann Harrell** long after graduation. Her service to them sustains and reflects the friendliness of the college, which is never forgotten by those with whom she has interacted. One student described Mary Ann well by commenting, "When I think of my years as an education major at USF St. Petersburg, I hear Mary Ann Harrell answering the phone with, 'Hello, this is Mary Ann Harrell. How may I help you?' I have always found comfort in her voice knowing my questions will be answered immediately."

Mission

USF St. Petersburg offers distinctive graduate and undergraduate programs in the arts and sciences, business and education within a close-knit, student-centered learning community that welcomes individuals from the region, state, nation and world. We conduct wide-ranging, collaborative research to meet society's needs and engage in service projects and partnerships to enhance the university and community's social, economic and intellectual life. As an integral and complementary part of a multi-campus university, USF St. Petersburg retains a separate identity and mission while contributing to and benefiting from the associations, cooperation and shared resources of a premier national research university.

Please address your questions to Sonia Helton, BAY 204 Phone: 3-4537

USF St. Petersburg - 140 Seventh Avenue South, St. Petersburg Florida 33701-5016 -- 727-553-4USF
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