

1-1-2004

Access Services Department : Statistics Report : 2003 - 2004

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NELSON POYNTER MEMORIAL LIBRARY
ANNUAL STATISTICS
FISCAL YEAR: JULY 1, 2003 – JUNE 30, 2004

DOOR COUNT: 148576

REFERENCE:

INSTRUCTION: 8540
INFORMATION: 14981
TELEPHONE: 2203

ILL BORROWING:

TOTAL ITEMS REQUESTED FROM OUTSIDE USF (ILL): 2131
TOTAL ITEMS REQUESTED FROM WITHIN USF (REC): 3004
TOTAL ITEMS REQUESTED: 5135
TOTAL REQUESTS: CANCELLED OR FILLED LOCALLY: 1181
TOTAL BORROWING REQUESTS HANDLED: 6316

TOTAL BOOKS RECEIVED: 2491
TOTAL ARTICLES RECEIVED: 2615
TOTAL ITEMS RECEIVED: 5106

FILL RATE FOR USF ST. PETE PATRONS: 81%

MARINE SCIENCE REQUESTS: 2254 (36%)
USGS REQUESTS: 355 (6%)

ILL LENDING:

TOTAL REQUESTS RECEIVED FROM OUTSIDE USF (ILL): 3832
TOTAL REQUESTS RECEIVED FROM USF (REC) 2540
TOTAL REQUESTS RECEIVED FOR ST. PETE ITEMS: 6372

TOTAL BOOK REQUESTS FILLED: 4222
TOTAL ARTICLE REQUESTS FILLED: 667
TOTAL REQUESTS CANCELLED: 1445
TOTAL REQUESTS FILLED: 4889

FILL RATE FOR REQUESTS FOR ST. PETE ITEMS: 77 %

CIRCULATION:

CHARGES: 46042
RENEWALS: 1807
CIRCULATION TOTAL: 47849

RESERVES: 3 HOUR 8267
RESERVES: 1 DAY 420
RESERVES: 3 DAY 607
RESERVES: 7 DAY 149