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TRiO Student Support Services [at USFSP]

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TRiO Student Support Services



University of South Florida St. Petersburg

August 2014

Purpose

- Programs designed to help Americans overcome class and social barriers to higher education were authorized in the Higher Education Act of 1965 and subsequent amendments.
- Services geared towards low-income and first generation students. The first three of these programs (Upward Bound, Talent Search, and Student Support Services) were known as the Federal TRIO Programs
- The goal of Student Support Services is to increase the college retention and graduation rates of its participants

TRiO SSS at USFSP

- First awarded at USFSP September 1, 2010 - August 31, 2015
- Serving 200 first generation and/or low income undergraduate students each year

Total enrollment and graduates through Spring 2014

- 351 students served
- 127 graduates through May 2014



Support Services

- Advising: **Individualized** according to the academic needs and goals of the student, emphasis on **accessing campus resources** and **increasing connection** to USFSP
- Tutoring: Walk-in or by appointment with focus on math and sciences
- Workshops: Including **collaborative** presentations involving Financial Aid, Advising, Career Center, Wellness
- TRiO Office: Computing/printing, study areas
- On-line resources / support: TRiO SSS Canvas organization includes Financial Literacy resources (CashCourse), workshop materials (PowerPoints/Videos), topical discussions with peers and Tutor/Mentors.

Recent Initiatives

- Earlier identification of TRiO SSS eligible Summer FTIC (prior to Summer B): 22 served
- Peer Mentoring Program
 - 13 students participated Summer 2014
 - Fall 2014: 22 Summer FTIC and 10 Fall FTIC
- Identification of TRiO SSS eligible Summer and Fall FTIC in time to pre-load into Fall 2014 University Success course and meet at Orientation: 20 FTIC enrolled in the course
- Financial Literacy on-line courses with assessment features available Fall 2014

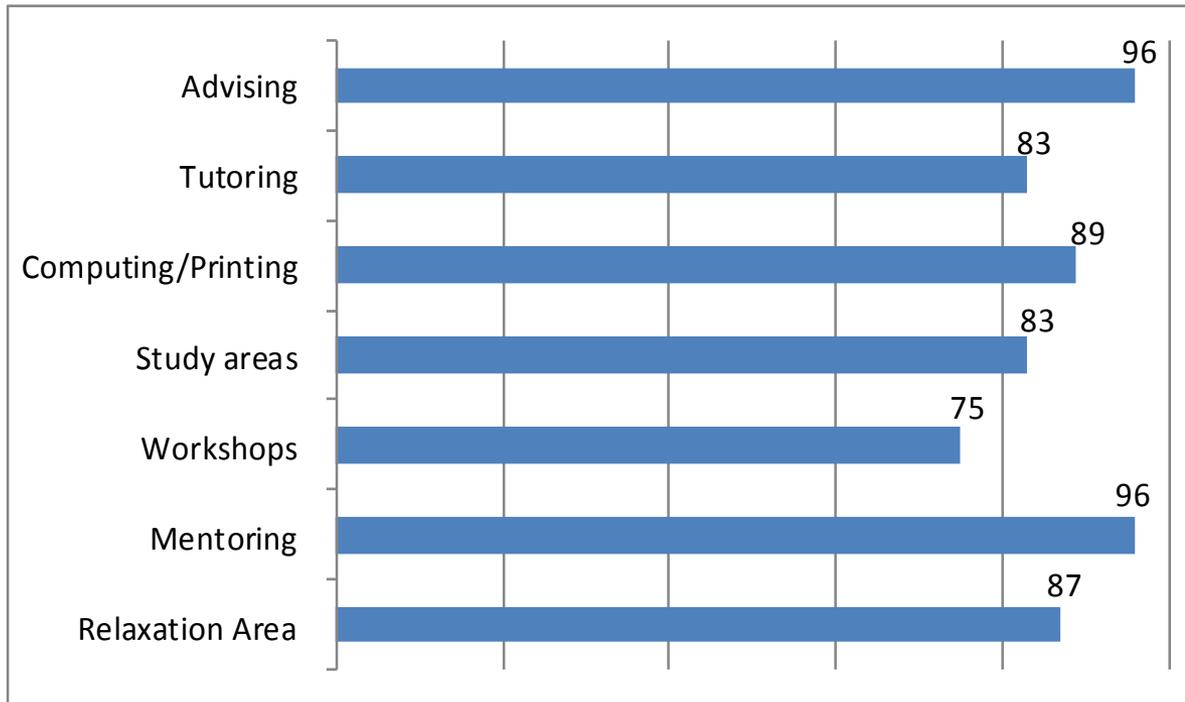
Early Alert

- Early in the Fall and Spring semesters faculty are contacted by TRiO SSS with a request for academic progress and attendance reports on the TRiO SSS students in their course.
- Over 100 faculty members have responded each semester since Fall 2011. TRiO SSS Advisors follow-up with any students at academic risk.

Early-Alert Semester	Faculty contacted	Faculty responded	Response Rate
Fall 2011	209	113	54%
Spring 2012	228	118	52%
Fall 2012	221	128	58%
Spring 2013	206	116	56%
Fall 2013	193	139	72%
Spring 2014	204	112	55%

Spring 2014 Survey

- Percentage of TRiO SSS survey respondents students who rated services utilized as “very helpful” or “extremely helpful” in supporting their academic goals:



Annual Performance Report

- Academic Standing and Persistence of all TRiO SSS participants in one Academic Year to the fall term of the next Academic Year

TRiO SSS Annual Performance Report	Fall 2012	Fall 2013
Persistence Rate The percentage of TRIO SSS participants who enroll at USFSP in the fall term of the next academic year or graduate with a bachelor's degree during the year.	100%	86%
Academic Standing The percentage of TRIO SSS participants who met the performance level required to stay in good academic standing at USFSP.	94%	96%

Freshman Retention

- The three year average of TRiO SSS freshmen retained to the next academic year at USFSP is 95.4%

Academic Year (Sept 1 through Aug 31)	Number Freshmen Enrolled	Number enrolled next Academic Year	Percentage
2010-11	60	60	100%
2011-12	5	3	60%
2012-13	22	20	90.9%
Totals	87	83	95.4%

Vision 20/20

- TRiO SSS actively demonstrates the core value of *Student-Centered Success* in the *personalized experience* we provide to each student
- The program contributes to Strategic Goal #2: Student Success and Culture, Strategy 2.6 - *supporting the success of at-risk students*



Student Perspective..

- “The TRiO program was my personal survival guide to college because of all of the love, support, and guidance I received and will continue to receive.”
- “It has made a tremendous difference in my university experience that I have had the TRiO SSS Office to go to and someone there to talk to when things get tough. Through the encouragement I have received, I have been able to maintain my GPA and have kept going when I didn’t think I could go another step.”
- “I have progressed academically because I’m now not only aware of the resources available to me, but I’m actually taking advantage of them as well.”
- “TRiO has encouraged me to encourage myself in the midst of opposition. In three semesters I have improved not only my GPA but my outlook on life and its vast number of possibilities.”

Thank you

Terrye Wilson, Program Director

TRiO Student Support Services

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Dear All Prospective Trio Students / Current Trio Students,

Words can not describe the appreciation and gratitude I have for the Trio program at USFSP. I know that my college experience would have been very different without the guidance and wisdom that I learned as part of the Trio family. That's what Trio really is, a family. They are dedicated to your success, and every obstacle you encounter is embraced with understanding, empathy, and support if you choose to share it. From start to finish they were always there for me, even when I wasn't, no matter how long of a time lapse occurred. I know that I would have never passed Business Stats 2 without the tutoring that they provided. They were willing to work with me as much as possible to make sure that I was successful, and I can happily say it worked! Through thick and thin Trio was there for me, and I know that they will be there for you to. After all, that's what family is for.

Mark Lombardi-Nelson