Poynter Library provides user services and instructional opportunities to support and enrich the education and community outreach missions of USFSP. In support of this mission, we implemented the following service improvements in 2001/02:

- The library replaced its public access reference computers and library instruction classroom computers, all original 1996 library equipment, to provide significant improvements in efficiency, reliability, and printing capabilities.
- The library systems coordinator enhanced security features and speed of the library network through the installation of new equipment and software.
- The library systems coordinator redesigned the library website and added additional content to improve its functionality, accessibility, and attractiveness.
- Librarians or outside individuals or groups provided 10 library displays during 2001/02. Picture rails for an art exhibit area were installed and a library exhibits policy was developed.
- Most reference librarians assumed subject liaison responsibilities to improve outreach and communication with departments and colleges for collection development.
- Faculty members completed library surveys to indicate their needs and expectations for improvement of library instruction. Librarians began to place additional emphasis on web resources in their presentations and increased opportunities for individualized library instruction.
- The library added thirteen new periodicals and 543 monographs to support new art and design courses, a completely new curriculum area for USF SP.
- A full-time librarian was hired for the Special Collections Department. This new librarian expanded programming, reorganized collections, and developed a special collections website to publicize and make available the department's resources.
- With the assistance of Student Affairs, the library created a designated space for technologies to provide assistance to students with disabilities and established a web site to publicize the equipment and library services available.
- A library consultant funded by a grant from the National Endowment of the Humanities assisted in the development of a library preservation plan.
- With the assistance of Campus Computing, the media services department completed equipping all classrooms with VCRs and large screen monitors for instruction and computer use.
- Media services assisted with installation of instructional equipment in new science labs and developed procedures to provide 40 still and video digital cameras for new Visual Communications and Graphic Arts programs.
- Media services incorporated additional new digital technologies through converting classroom videos to cd-roms, opening a digital video viewing room, and doubling the size of the DVD collection.
- Media services purchased necessary equipment and assumed control of the production of campus identification cards, producing some additional revenue to support library and media services technology.